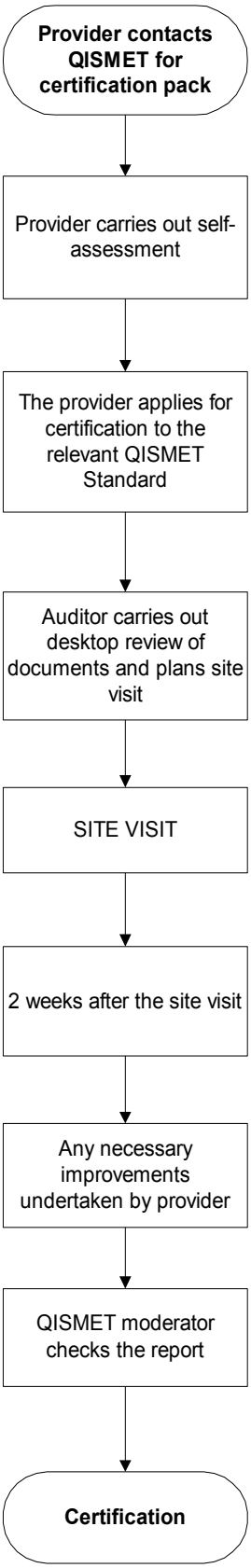
Flowchart for the QISMET certification process



The provider carries out a self-assessment against the requirements of the relevant QISMET Standard and checks that they meet all the requirements

Once they are sure that they meet all the requirements, the provider applies to QISMET for certification, submitting an application form, fee and documentation to QISMET for the desktop review. An auditor and moderator are appointed by QISMET

The auditor reviews the documentation for completeness and sufficiency. If satisfied with it, they plan and arrange a site visit. If not, they ask for further information.

When the relevant documentation is satisfactory, the auditor visits the provider, carries out the audit and reports back to the provider verbally at the end of the site visit with their conclusions. Items for improvement, if any, are identified.

The auditor sends a draft report to the provider. This is checked for accuracy and formally issued to the provider

The provider carries out any necessary improvements and informs the auditor, who checks them and reports back to the provider and QISMET

The QISMET moderator checks the report for accuracy and completeness and comes to a conclusion about a recommendation for certification

The provider is certificated by QISMET for 3 years. A mid-term visit is made to the provider to check continuing compliance with the requirements after 18 months.